

Garg Data Information Pvt Ltd

Campus Recruitment – 2017 Batch

(Only for Shortlisted Students)

(Before Appearing for the process read thoroughly about Company profile, Business operations, Growth Prospects, Services, Market Share, Management, Leadership team etc.)

About the Company	-	www.gdiindia.com
Drive Data	-	7 th March 2017 (Final Round)
Venue	-	GDI, B-21, Sector 3, Noida
Time	-	9.30 AM Sharp
Meet	-	Shradha Sharma
Dress Code	-	Only Business Formals (T Shirts / Jeans / Sports Shoes - Not allowed)

Please Carry Following Important Documents along with you:

- | | | |
|-----------------------------------|---|---|
| 1. Hard Board for Writing Exam | : | Please Bring |
| 2. Any Government Photo ID Proof | : | Original as well as Photocopy |
| 3. Campus ID Card | : | Mandatory |
| 4. College ID Card | : | Original as well as Photocopy |
| 5. Passport Size Color Photos | : | Five in Numbers |
| 6. Photocopies of all Mark sheets | : | X, XII, UG (All Semesters) & PG (All Semesters) |
| 7. Updated Resume | : | Two in Numbers |
| 8. A4 sheets for rough work | : | Five in Numbers |
| 9. Stationery items | : | Stapler, Glue Stick, Pen, Pencil, Eraser etc. |

Eligibility - **Only For Unplaced Students of 2017 Batch**

- a) B.Tech (CS/IT), B.Sc (IT), BCA & MCA
- b) Xth - No % Criteria
- XIIth - No % Criteria
- Graduation - No % Criteria

Package - **2.56 LPA**

Role - **Application Support Specialist**

Job Location - Noida (sector -3)

Shift timing – 09:30pm-06:30am (Only male Candidates)

Escalation Engineer

Job Location - Noida

Shift Timing - US Shifts(09:30pm-06:30am)-Only Male Candidates
& 06:30am-09:30pm(any 9hour Shift)-Male& Female Candidates both

Job Description -

Application Support Specialist at GDI will have following responsibilities:

- Handling Inbound International Voice calls/emails
- Troubleshooting/Researching these issues.
- Document the details to ensure all information is captured.
- Coordinate with implementation/supplier adoption teams to ensure set-up/configurations are completed in time.
- Sending Escalations to development/integration teams with well documented details.
- Attend briefings, trainings/refresher sessions and meetings as required.

Escalation Engineer at GDI will have following responsibilities:

- Performing the root-cause analysis of the reported issues.
- Identify, propose and enforce escalation process improvements.
- Adept response and extensive research as per customer/PM response.
- Update and manage current working procedures through a Knowledgebase.
- Conduct software testing for performance, configuration and functions.
- Develop application defect reports and help implement the fixes.

LIST OF SHORT LISTED STUDENTS –

- 1) Mukul Mangla
- 2) Vyomkesh Nandan
- 3) Sahil Sharma

If we find that any student not meeting the eligibility criteria of the Company as mentioned above and eventually get placed with the company than he/she is solely responsible.

With Best Wishes

Dr. Ajay Rana

Advisor & Director